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London Borough of Bromley  
23 May 2023

To: Members of the



## STRATEGIC GROUP

Louise Watkinson, (LBB Assistant Director for Public Protection & Enforcement) (Chairman)  
Ken Loyal, (MET Police) (Vice-Chairman)  
Councillor Angela Page, (LBB Portfolio Holder for Public Protection and Enforcement)  
Stuart Baker, (Inspector:Met Police)  
Richard Baldwin, (LBB Director of Children's Services)  
Sharon Baldwin, (Safer Neighbourhood Board Chairman)  
Elaine Beadle, (LBB Road Safety Manager)  
Andy Brittain, (Chief Superintendent:MET Police)  
James Cartwright, (LFB)  
Lynnette Chamielec, (LBB Assistant Director-Housing)  
David Dare, (LBB Assistant Director-Children's Social Care)  
Emily Duignan, (Service Manager: Bromley Drug and Alcohol Service)  
Rachel Dunley, (LBB Head of Service for Early Intervention, and Family Support)  
Dawn Helps, (Tenancy Specialist Manager: Clarion Housing Group)  
Dirk Holtzhausen, (LBB--ECHS)  
Clare Lewin, (Head of Safeguarding SEL ICB (Bromley))  
Chris Line, (LFB: Borough Commander)  
Chrissie Mason, (London Ambulance Service)  
Betty McDonald, (LBB Head of Youth Offending Service)  
Mimi Morris-Cotterill, ( LBB Assistant Director: Public Health)  
Sarah Newman, (LBB Head of Service for Community Safety, Environmental & Domestic Regulation)  
Judie Obeya, (Neighbourhood Investment Manager) Clarion Housing Group  
Jamie O'Malley, (LBB Domestic Abuse Strategy Co-ordinator)  
Anthony Powell, (LBB Public Protection and Enforcement)  
Rebecca Saunders, (Designated Nurse Safeguarding Children SEL ICB (Bromley))  
Paul Sibun, (Adult Safeguarding Manager SEL ICB (Bromley))  
Lucien Spencer, (National Probation Service)  
David Tait, (LBB Emergency Planning and Corporate Resilience Lead)  
Rob Vale, LBB Head of Service for Commercial Regulation and Trading Standards  
Lydia Lewinson, (LBB Housing, Planning, Property & Regeneration)  
Jim Cowan, (LBB Neighbourhood Manager for Environmental Services)  
Dean Laws, (LBB Street Enforcement Manager)

Cheryl Baker, (Clarion Housing)  
Finola O'Driscoll, (Senior Strategist--LBB Public Health)  
Gordon Falconer, (LBB Interim Community Safety Manager)  
Helen Andrews, (LBB Community Safety)  
Louise Shafi, (LBB Public Protection and Environmental Services)

**A meeting of the Safer Bromley Partnership Board will be held at Committee Room 1 - Bromley Civic Centre on FRIDAY 2 JUNE 2023 at 10.00 am**

## **A G E N D A**

- 1 WELCOME/HOUSE-KEEPING/INTRODUCTIONS, APOLOGIES AND DECLARATION OF INTEREST**
- 2 MINUTES OF THE MEETING HELD ON JANUARY 12TH 2023 (Pages 5 - 26)**
- 3 MATTERS ARISING (Pages 27 - 30)**
- 4 SUBSTANTIVE DISCUSSION: PROGRESS AGAINST THE CURRENT SAFER BROMLEY PARTNERSHIP STRATEGY**
- 5 UPDATE FROM THE CHAIRMAN OF THE SAFER NEIGHBOURHOOD BOARD**
- 6 KEY ISSUES/THEMES**
  - a MOTION FOR SUPERINTENDENT LUKE BALDOCK TO BE NOMINATED AS CO-CHAIR WITH THE LBB ASSISTANT DIRECTOR FOR PUBLIC PROTECTION**
  - b COMMENTS AND UPDATE FROM SUPERINTENDENT LUKE BALDOCK**
  - c VVAP 2022/23 OVERVIEW**
- 7 PROGRESS REGARDING THE DEVELOPMENT OF THE SAFER BROMLEY PARTNERSHIP STRATEGY FOR 2024-2027**
- 8 DHR AND PREVENT UPDATE**
- 9 EMERGING ISSUES**

This item provides a roundtable update from all partners on developments in relation to performance and emerging issues.
- 10 AOB**
- 11 DATE AND TIME OF NEXT MEETING**

The next meeting of the Safer Bromley Partnership Board will be on 21<sup>st</sup> September 2023 at 10 am in Bromley Civic Centre.

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# Agenda Item 2

## SAFER BROMLEY PARTNERSHIP BOARD

Minutes of the meeting held at 10.30 am on 12 January 2023

### Present:

Louise Watkinson ((LBB Assistant Director for Public Protection & Enforcement)) (Chairman)

Ken Loyal ((MET Police)) (Vice-Chairman)

Stuart Baker, (MET Police)

Sharon Baldwin, (Safer Neighbourhood Board Chairman)

Sandra Campbell, (LBB ASB Project Officer)

Lynnette Chamielec, (LBB Assistant Director-Housing)

Emily Duignan, (Service Manager: Bromley Drug and Alcohol Service)

Chris Line, (LFB: Borough Commander)

Sarah Newman, (LBB Head of Service for Community Safety, Environmental & Domestic Regulation)

Anthony Powell, (LBB Public Protection and Enforcement)

Paul Sibun, (Adult Safeguarding Manager SEL ICB (Bromley))

Lucien Spencer, (National Probation Service)

Gordon Falconer, (LBB Interim Community Safety Manager)

Louise Shafi, (LBB Public Protection and Environmental Services)

### Also Present:

Councillor Alison Stammers

Councillor Ruth McGregor

Councillor Simon Jeal

Councillor David Cartwright QFSM

<b>48</b>	<b>WELCOME/HOUSE-KEEPING/INTRODUCTIONS, APOLOGIES AND DECLARATION OF INTEREST</b>	<b>Action</b>
	Apologies for absence when received from the BCU Commander Andy Brittan, David Dare, Chan Farooqui Dina Shamonivoc, Richard Baldwin, Cllr Angela Page, Dawn Helps, Finola O Driscoll, Betty McDonald and Rob Vale.  There were no declarations of interest.	
<b>49</b>	<b>MINUTES OF THE SAFER BROMLEY PARTNERSHIP MEETING-- 27th OCTOBER 2022</b>	<b>Action</b>
	The Minutes of the Safer Bromley Partnership Board that sat on the 27th of October 2022 were agreed and signed as a correct record.	
<b>50</b>	<b>MATTERS ARISING FROM THE PREVIOUS MEETING</b>	<b>Action</b>

	<p>Partners noted the matters arising from the previous meeting and noted that the actions had been implemented. It was noted that the Violence and Vulnerability Action Plan needed further work before completion and dissemination.</p> <p><b>RESOLVED that the Matters Arising report be noted.</b></p>	
51	<p><b>QUESTIONS RECEIVED FROM COUNCILLORS OR MEMBERS OF THE PUBLIC</b></p>	Action
	<p>A question was received from Councillor Simon Jeal.</p> <p>He asked that with reference to the update on Priority 2 of the Safer Bromley Strategy (Violence Against Women and Girls), could the Chairman confirm whether sex workers were included within the scope of 'High Risk Victims' under the Strategy and if so, what specific actions were being undertaken by the Council, commissioned providers and partners, to address barriers preventing those who were victims of violence being able to access VAWG support services provided under the Strategy.</p> <p>The Chairman responded and stated that sex workers were indeed included in the Priority 2 element of the Strategy. The multi-agency approach was designed to deal with a wide range of crime and disorder across the borough, including the area that had been identified in the question. It was noted that the Council had a Domestic Abuse Strategic Lead, based in the Community Safety Team of the Public Protection Division. This post worked across a broad range of partners, agencies and organisations to support existing services and to develop new ones where required. A key element of the post's work was to ensure that there were not barriers that prevented victims of violence &amp; abuse to access appropriate services and where required, to work with partners in the borough to develop new ones.</p> <p>The following organisations and services providing assistance and support to victims and survivors in the borough were noted.</p> <ul style="list-style-type: none"> <li>• There was a local Bromley Procedure for modern slavery &amp; human trafficking: <a href="https://www.bromleysafeguardingadults.org/procedure_26_modern_slavery_and_human_trafficking_policy_and_guidance.pdf">procedure_26_modern_slavery_and_human_trafficking_policy_and_guidance.pdf (bromleysafeguardingadults.org)</a></li> <li>• The Bromley Safeguarding Adults Board (BSAB) was a member of the London Modern Slavery Leads (LMSL) group, facilitated by the Human Trafficking Foundation.</li> <li>• WGN (Women and Girls Network) - LBB part funded their hotline; they offered various services, including an advice line, a dedicated sexual violence helpline and counselling sessions.</li> </ul>	

	<ul style="list-style-type: none"> <li>• Nia – an organisation in receipt of national funding and who provided a service in Bromley to deliver 1-1 outreach and professional training and support services for vulnerable women affected by sexual and domestic violence <a href="#">Specialist Refuge Strand Leaflet-2017-2023.pdf</a></li> <li>• Bromley &amp; Croydon Women’s Aid (BCWA) – the Council’s commissioned service, providing support to victims &amp; survivors in all the areas of domestic abuse</li> <li>• WIP (Women in Prison) - national funding for work to be done in Bromley on sexual violence/abuse</li> <li>• Victim Support - Supporting victims of sexual violence, slavery and trafficking.</li> <li>• Early Intervention &amp; Family Service (EIFS) - providing support to EU nationals and those with no recourse to public funding (NRPF)</li> <li>• LBB website was multi-language</li> <li>• Brighter Beginnings, a local charity, providing financial and practical support to vulnerable victims</li> </ul> <p>Councillor Jeal and the Chairman of the Safer Neighbourhood Board said that recent comments from Cllr Sean Slater were damaging to the Strategy. The Chairman of the SNB said that she was surprised that a statement had not been released by the Council. She said that a counter education campaign was needed in schools to counter misogynistic messages from people like Andrew Tate.</p> <p><b>RESOLVED that the question and the response to the question be noted.</b></p>	
52	<p><b>CRIME PERFORMANCE DASHBOARD: JANUARY 2023 UPDATE</b></p> <p>Councillor David Cartwright commented that he could not read the size of the print and that the document should be provided on A3 in the future. He said that the document should be ‘RAG RATED’ with appropriate lettering used to aid anyone who was colour blind. It was noted that the MOPAC website was no longer producing the data which now had to be sourced from the MET website. The data was the same, but the presentation of the data was different. There was no published pack containing the data for ease of access.</p> <p>It was noted that the only area of crime that had decreased was burglary, most other areas had increased. This included sexual</p>	Action

offences and domestic violence offences which were up nationally as were vehicle crimes. This may be the result of more confidence with respect to reporting.

The Board was informed that the Police Commissioner was intending to introduce new policing priorities as part of a revised policing framework; there would be a movement towards dealing with acquisitive crime as well as violent crime and more proactive policing and targeting of offenders. It was acknowledged that too many abstractions had taken place previously which meant the Neighbourhood Officers were not able to carry out their day-to-day activities as well as they would have liked. Plans were in place to address this. Recruitment would be undertaken for more Neighbourhood Officers to replace any that had moved to Response Teams. The focus of the police would be on local and national priorities as well as Ward Panels.

It was noted that the police had forwarded a public attitude survey the day prior to the meeting and that this document would be disseminated with the minutes. The Chairman said that she was looking to draft a standard template going forward so that the police data could be provided in a uniform format. It was felt that when data was provided it should meet the following criteria:

- Cover specific topics/areas
- The data provided should serve a useful purpose.
- The data should be useable

The Chairman of the Public Protection and Enforcement Committee reminded the police that the Council had a statutory duty to scrutinise the police and MOPAC. He expressed concern that there was not a readily available pack of data that could be used as a basis for scrutiny and asked that the police provide some useful data that could be used by the PP&E PDS Committee going forward. He pointed out that this was a matter that had been ongoing for 5 years. The Chairman of the Public Protection and Enforcement Committee referenced the public attitude survey document—he said that this was an important issue and that he hoped that the PP&E PDS Committee would look at this document at its next meeting. He commented that it was just not good enough for MOPAC to say that the data was there so go and find it. He expressed the view that MOPAC (in conjunction with the police) should produce a pack that would facilitate scrutiny.

The Assistant Director for Housing said that she just come away from a 'MACE' meeting which had been discussing the issue of crime and how it affected young people. She said that the Chairman of the Bromley Children's Safeguarding Board was keen for that Board to link up with the Safer Bromley Partnership Board.

	<p>The NHS Adult Safeguarding Manager pointed out that the new Police Commissioner had made promises regarding neighbourhood policing and more visible policing and it would be interesting to see how those promises came to fruition. He commented that this was the poorest data that he had seen from the police for some time. He wondered if the provision of local data could be achieved outside of MOPAC.</p> <p>Councillor Jeal highlighted that a recent report had noted that over the previous 3-4 years, 18% of police ‘hires’ had been questionable with individuals being allowed to join the police despite having committed serious offences. Another report had highlighted serious failures in police disciplinary procedures. He said that currently 150 officers were on restricted duties as they were deemed to be a risk to the public. He said that the public should be informed of what was being done to resolve these matters and so provide some assurance.</p> <p>The Chairman of the Public Protection and Enforcement Committee said that MOPAC should be held to account for the lack of information that was readily available concerning their performance and that a letter should be written to them to express this concern.</p> <p>It was mentioned that previously a representative from MOPAC used to attend the meeting and so perhaps this was something that could be reinstated.</p> <p><b>RESOLVED that the Crime Performance Dashboard update be noted.</b></p>	
53	<p><b>PROGRESS AGAINST THE CURRENT SAFER BROMLEY PARTNERSHIP STRATEGY</b></p> <p>Partners noted that the number of specialist purpose meetings continued to change and increase. All partners increasingly appreciated the advantages of access to the knowledge of their inter-agency colleagues and the value of multi-agency working for the sharing of relevant intelligence and the development and implementation of best practice. Partners noted the list of multi-agency meetings and networks that were highlighted in the report.</p> <p>The update was provided by the LBB Interim Community Safety Manager and he drew the Board’s attention to the Community Impact Days which were accepted as making a positive difference in communities. Partners were looking to capture points of learning from these days.</p> <p>A brief update was provided on the work of the CCTV camera operatives and the number of incidents that they had been involved with. An update was provided on the number of Trading Standards service requests and the significant amount of doorstep scams that the Team had dealt with.</p>	Action

A review was being undertaken of the Domestic Abuse Strategy with colleagues and partner agencies. Reference was made to Domestic Homicide Reviews (DHRs) and the unfortunate lessons to be learnt from them. The DHR reviews would be disseminated in due course. It was noted that a Domestic Abuse Worker was now embedded in the Community Services Safety Team and that the domestic abuse contract and plan going forward were being reviewed.

The NHS Adult Safeguarding Manager stated that the lack of a full time Bromley MARAC coordinator was causing concern. The Police had notified the Bromley MARAC membership that they no longer had the resources to fulfil the MARAC coordination role going forward and had temporarily combined the functions of Chairman and Coordinator. Whilst the police officers involved had been doing a sterling job, this was not a sustainable situation and had resulted in numerous escalations of concerns from partners, including from members of the Domestic Abuse Health Forum regarding Bromley MARAC. There was concern that a lack of a full-time Coordinator had, and still was, having a serious detrimental effect on the running of Bromley MARAC.

The NHS Adult Safeguarding Manager said that MARAC dealt with only the highest risk Domestic Abuse concerns and understood that the matter was the subject of an LBB Risk Register entry. Whilst MARAC members and the Safer Bromley Partnership had been given assurance in the preceding years that the coordination of MARAC was to be the subject of a business case--this had not been progressed. In response, the Chairman said that she was happy to meet with relevant colleagues and to attend MARAC meetings. She was aware that a resolution was required. Work was being undertaken to resolve the situation and funding was being sought for additional resource.

The Board discussed the problems of 'cuckooing'. Cllr Jeal highlighted a cuckooing situation where a breakdown in communications between a housing association and the police had caused issues. The AD for Housing said that the LBB Housing Department was now more aware and better equipped to deal with cuckooing situations. There was also discussion concerning the use of mobile CCTV cameras in public spaces.

The Chairman of the Public Protection and Enforcement PDS Committee highlighted the fact that there was no mention in the update of the Bromley Mentoring Service which now had 103 mentors. He requested that partner organisations refer into the service, as this was the only way that the service could accept new mentees.



	<p>Chief Inspector Ken Loyal explained that the Police were developing and providing training with respect to risk assessments in possible cases of Domestic Abuse. Officers would refer to specialist services if necessary. He also mentioned the ‘Walk and Talk’ strategy where members of the public could walk and talk with police officers in a safe environment. He highlighted two police operations that were currently underway one of which was called ‘Operation Vigilant’ where plain clothes officers were operating in the night time economy.</p> <p>It was noted that that a consultation would be held with respect to spiking. The LFB Commander said that training was being provided to fire service officers with respect to vulnerable residents and he felt that Community Impact Days were very effective and had reduced incidences of arson. The London Fire Brigade were also keen to support the Bromley Mentoring Service.</p> <p><b>RESOLVED that progress against the current SBP Strategy be noted.</b></p>	
54	<p><b>PROGRESS REGARDING THE DEVELOPMENT OF THE SAFER BROMLEY PARTNERSHIP STRATEGY FOR 2024-2027</b></p>	Action
	<p>The recommendation was that the Safer Bromley Partnership (SBP) agreed to the proposal for the creation of six task and finish groups to focus on existing priorities as outlined below:</p> <ul style="list-style-type: none"> <li>• Steering Group: · General oversight and management of all the T &amp; F groups. Provide updates on progress to future SBP meetings. · Draft 2024-27 Plan</li> <li>• Data Group: Gathering, sifting and sharing local data from relevant agencies (Police, Fire, Health, Council, Probation, etc) to provide trend data and evidence for possible priorities and actions by the CSP. Identify any emerging issues or concerns.</li> <li>• Safer Neighbourhoods Group: Review work of the group to date: successes &amp; challenges, consider issues ahead, draft smart proposals &amp; actions</li> <li>• Domestic Abuse / VAWG Group: Review work of the group to date: successes &amp; challenges, consider issues ahead, draft smart proposals &amp; actions</li> <li>• Keeping Young People Safe Group: Review work of the group to date: successes &amp; challenges, consider issues ahead, draft smart proposals &amp; actions</li> <li>• Hate Crime and Extremism Group: Review work of the group to date successes &amp; challenges, consider issues ahead, draft smart proposals &amp; actions</li> </ul>	

	<p>The list of groups was not final and would be subject to review.</p> <p>The LBB Interim Community Safety Manager outlined the way forward as follows:</p> <p>A Steering Group would have oversight, decision making and reporting requirements.</p> <p>Task and Finish Groups would:</p> <ul style="list-style-type: none"> <li>• Review their element of the current 2020-2023 Plan</li> <li>• Identify success, journey travelled, and whether there are any new issues, emerging concerns, new legislation, or guidance.</li> <li>• Begin creating a three-year plan for 2024-27, based on and using appropriate evidence/data</li> <li>• All Groups to submit their plans using common pro-forma (for consistency)</li> <li>• Draft Strategy produced &amp; ‘stress tested’</li> <li>• Shared for comment &amp; critical appraisal</li> </ul> <p>The Final Plan would be agreed and submitted to the SBP meeting in December 2023 for adoption/approval. The Plan would need to be in place by April 2024</p> <p>The NHS Adult Safeguarding Manager reminded partners that there would be new duties and responsibilities required soon because of the Police and Courts Act, and this Act would need to be taken into consideration when developing the new SBP Strategy.</p> <p><b>RESOLVED that the final version of the revised Safer Bromley Strategy would be agreed and submitted to the SBP meeting in December 2023 for adoption and approval.</b></p>	
55	<p><b>PROBATION SERVICES UPDATE</b></p> <p>Mr Lucien Spencer (Head of Service for the Probation Delivery Units in Bromley and Lewisham) attended to provide the update. He gave a PowerPoint presentation and this is amended to the minutes. In response to a question he said that the IOM (Integrated Offender Management) Framework had changed and that mechanisms were in place to manage offenders effectively. The emphasis of the PDU was to effectively manage high risk and complex individuals. It was commented that it was important to keep victim services updated. Mr Spencer was asked if he could present at the Domestic Abuse Operational Forum. Mr Spencer responded that he would be happy to do so if required. It was noted that another review would not be expected for another three years.</p>	Action

	<b>RESOLVED that the Probation Services Update be noted.</b>	
<b>56</b>	<b>DHR AND PREVENT UPDATE</b>	<b>Action</b>
	<p>The Head of Trading Standards and Commercial Regulation provided the following written update in his absence:</p> <p><b><u>Prevent</u></b></p> <p>It was almost 4 years since the Government commissioned a review of the Prevent Strategy. It was hoped that the report would be published by April this year.</p> <ul style="list-style-type: none"> <li>• Islamist Extremism continued to be the predominant threat and risk in London.</li> <li>• The threat and risk from Extreme Right Wing Terrorism (ERWT) had not significantly increased in the last 12 months.</li> <li>• Mixed, Unclear, Unstable (MUU) Prevent referrals were increasing, however very few presented a genuine threat or risk, or were escalated to Channel.</li> <li>• Self-radicalisation online was a continuing threat</li> </ul> <p><b><u>Channel</u></b></p> <p>Within Bromley, the Channel Panel met monthly to consider any referrals of individuals deemed at risk of radicalisation, and LBB would be introducing a new Chairman for the Panel in the next few months – Vicky West, LBB Assistant Director of Children’s Services.</p> <p><b><u>Domestic Homicide Reviews</u></b></p> <p>No change to the update at the previous meeting. Three DHRs were active, two related to suicides. One DHR remained with the Home Office – LBB had been assured that the report would be signed off by March 2023.</p> <p><b>RESOLVED that the DHR and Prevent update be noted.</b></p>	
<b>57</b>	<b>EMERGING ISSUES</b>	<b>Action</b>
	No emerging issues were reported at the meeting.	
<b>58</b>	<b>AOB</b>	<b>Action</b>
	The Chairman of the Public Protection and Enforcement Committee said that the deaths of road users were now in the region of 3800 per year. In his view that would constitute a ‘high harm a crime’. He expressed the view that a letter should be written to MOPAC saying	

	that police officers were required to patrol the streets and roads to deal with speeding.	
<b>59</b>	<b>DATE AND TIME OF NEXT MEETING</b>	<b>Action</b>
	The date of the next meeting was confirmed as the 7th of March 2023 at 10:30am in the Council Chamber.	

**Presentation from Head of Service for Bromley and Lewisham Probation Delivery Unit**

The Meeting ended at 12.30 pm

Chairman



HM Prison &  
Probation Service

Probation  
Service



# HMIP PDU Inspection – Lewisham and Bromley

## Presentation to Safer Bromley Partnership Board

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January 2023

Minute Annex

## Context

- Lewisham and Bromley (LAB) probation delivery unit were subject to an inspection in the summer of 2022
- The inspection was announced towards the end of June 2022, with fieldwork taking place during the week of 22 August 2022.
- The inspection was supported by fieldwork surveys completed with people on probation, the week prior to a review of cases
- 42 cases were inspected across the PDU, which constitutes about 0.02 of the overall caseload
- LAB was one of six PDU's inspected across the London region
- Three inspection reports, relating to the areas of Hammersmith, Fulham, Kensington, Chelsea & Westminster; Lambeth; and, Ealing & Hillingdon were published on 18 October 2022
- The inspection report for LAB was published on 21 November 2022, alongside Barking, Dagenham & Havering; and, Newham



Inspectors use the standards to ask the right questions and look for evidence to rate the quality of service delivery across each aspect of a service.

Probation inspection:

[Standards for inspecting probation](#)

[services \(PDF, 351 kB\)](#), updated July

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### PDU standards – Domain one

- Leadership
- Staff
- Services
- Information and facilities

### PDU standards – Domain two

- Court work
- **Assessment**
- **Planning**
- **Implementation and delivery**
- **Reviewing**
- **Outcomes**
- Statutory victim work

# HMIP's Rating model- an example

## Assessment

### Requires Improvement

Does assessment focus sufficiently on engaging the person on probation?	#	%
Yes	30	75%
No	10	25%

Does assessment focus sufficiently on the factors linked to offending and	#	%
Yes	28	70%
No	12	30%

Does assessment focus sufficiently on keeping other people safe?	#	%
Yes	24	60%
No	16	40%

In this example, the scores for two of the key questions under the Assessment standard fall into the 'Good' band, but as the score for the final key question is in the 'Requires improvement' band, the overall standard is rated as 'Requires improvement'

Lowest banding (proportion of cases judged to be sufficient at key question level)	Rating (standard)
Minority: <50%	Inadequate
Too few: 50-64%	Requires improvement
Reasonable majority: 65-79%	Good
Large majority: 80%+	Outstanding ☆





## Overall Rating

Straightforward scoring rules are used to generate the overall provider rating. The Outcomes standard is not rated. Each of the other nine standards is scored on a 0–3 scale:

- 'Inadequate' = 0
- 'Requires improvement' = 1
- 'Good' = 2
- 'Outstanding' = 3

Adding these scores produces a total score ranging from 0 to 27, which is banded to produce the overall rating, as follows:

- 0–4 = Inadequate
- 5–13 = Requires improvement
- 14–22 = Good
- 23–27 = Outstanding

Page 5  
In those exceptional instances where there is no rating for court work, as a result of the DU not delivering services to any court, the following bands are used for the 0–24 score range:

- 0–4 = Inadequate
- 5–12 = Requires improvement
- 13–20 = Good
- 21–24 = Outstanding

# LAB Outcomes – Domain one

## 1. Organisational delivery

1.1 Leadership

Requires improvement



1.2 Staff

Requires improvement



1.3 Services

Requires improvement



1.4 Information and facilities

Requires improvement

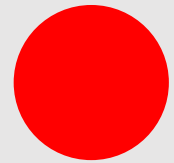


# LAB Outcome – Domain Two

## Court work and case supervision

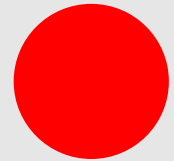
Assessment

Inadequate



Planning

Inadequate



Implementation and delivery

Inadequate



Reviewing

Inadequate



## Recommendations

1. improve the quality of work to assess, plan for, manage and review risk of harm
2. ensure risk related information is obtained from and shared with other agencies in all relevant cases to support the assessment and management of risk of harm
3. improve the effectiveness of quality assurance and management oversight of all casework
4. ensure that the interventions necessary to improve desistance and reduce reoffending and risk of harm are provided in all cases
5. ensure sentence management staff receive the training they need in order to fulfil their roles effectively
6. ensure appropriate management information is available to analyse and consider any potential disproportionality in the quality of service delivery to people on probation from ethnic minority backgrounds.

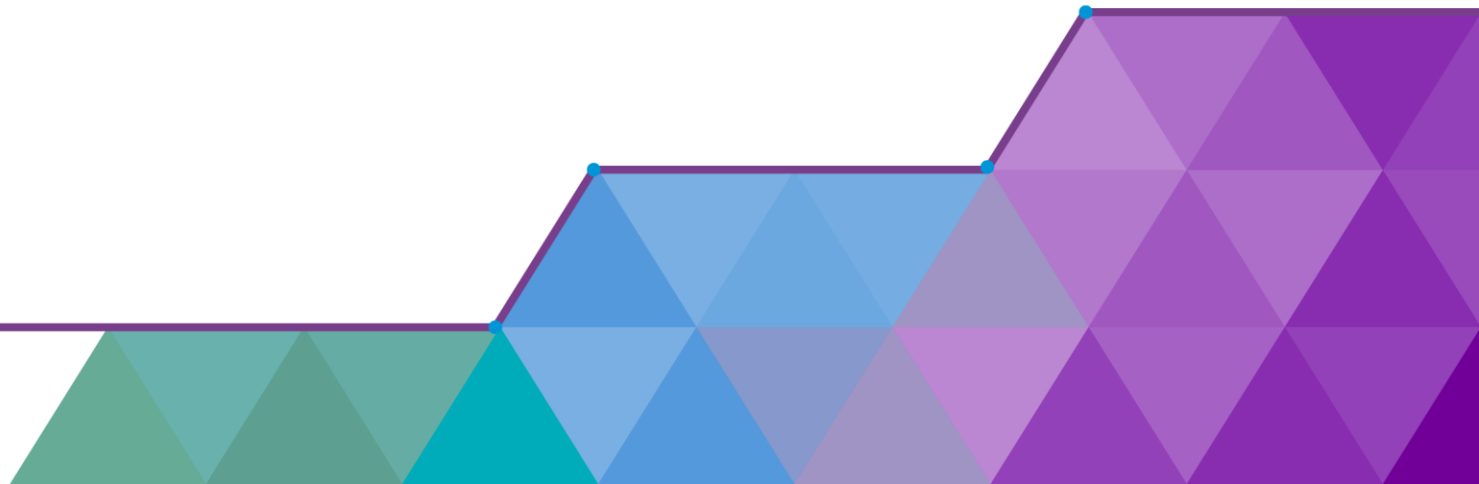
## Actions Undertaken

- A feedback session was undertaken within the PDU in October 2022, with the lead inspector, to review the key learning areas
- HMIP Action plan was completed in November 2022. The actions from LAB were wrapped into a pan-London action plan
- As a region, a Quality Improvement Programme was commenced in November 2022, reflecting the outcomes of the HMIP inspection, and findings from a pan-learning internal inspection conducted by the operational assurance group (OSAG) in HMPPS in 2021
- The most recent OSAG audit, concluded in December 2022, demonstrated a 6% uplift in the overall score
- Significant recruitment and retention activity continues – for example, 3 Newly Qualified Officers are joined the PDU in November, and 6 new Probation Service Officers have joined since July 2022
- As a PDU, specific strategies have been implemented to support learning and development (learning into practice forum; risk management panels, female service user strategy)

# Overview of Quality Improvement Programme – Nov '22 to June 23



**Any Questions?**



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# Agenda Item 3

Report No.  
CSD 23068

London Borough of Bromley

PART ONE - PUBLIC

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**Decision Maker:** Safer Bromley Partnership Board

**Date:** 2<sup>nd</sup> June 2023

**Decision Type:** Non Urgent                      Non Executive                      Non Key

**Title:** **MATTERS ARISING**

**Contact Officer:** Steve Wood, Democratic Services Officer  
Tel: 020 8313 4316 E-mail: stephen.wood@bromley.gov.uk

**Chief Officer:** Tasnim Shawkat, Director of Corporate Services and Governance.

**Ward:** N/A

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1. Reason for report

1.1 **Appendix A** updates the Board on matters arising or outstanding from previous meetings.

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## 2. RECOMMENDATION

2.1 The Board is asked to review progress on matters arising/outstanding from previous meetings.

<b>Non-Applicable Sections:</b>	Policy/Financial/Legal/Personnel
Background Documents: (Access via Contact Officer)	Minutes of the last meeting. Previous Matters Arising Report

## Corporate Policy

1. Policy Status: Existing Policy
  2. BBB Priority: Excellent Council/Safer Bromley
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## Financial

1. Cost of proposal: No Cost
  2. Ongoing costs: Not Applicable
  3. Budget head/performance centre: Democratic Services
  4. Total current budget for this head: £366k
  5. Source of funding: 2023/24 revenue budget
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## Staff

1. Number of staff (current and additional): 6
  2. If from existing staff resources, number of staff hours: Completion of “Matters Arising” reports for PP&S PDS meetings and partnership groups can take up to a few hours per meeting.
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## Legal

1. Legal Requirement: The Safer Bromley Partnership (SBP) has been constituted to comply with the Crime and Disorder Act 1998 (as amended by section 97 and section 98 of the Police Reform Act 2002 and section 1 of the Clean Neighbourhoods and Environment Act 2005). The ‘Responsible Authorities’ identified by the Act have a statutory duty to work with other local agencies and organisations to develop and implement strategies to tackle crime and disorder including anti-social and other behaviour adversely affecting the local environment as well as the misuse of drugs in their area.
  2. Call-in: Not Applicable—this is not an Executive report.
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## Customer Impact

1. Estimated number of users/beneficiaries (current and projected): This report is intended primarily for Members of the Safer Bromley Partnership Board. The work of the Group is wide ranging, dealing with crime and disorder, resilience, drug mis-use, anti-terrorism strategies, domestic abuse, offender management and ASB/Envirocrime. It also deals with youth offending and gangs. This being the case, the impact of the areas covered is borough wide.
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## Ward Councillor Views

1. Have Ward Councillors been asked for comments? Not Applicable
2. Summary of Ward Councillors comments: N/A

<u>Minute Number/Title</u>	<u>Matters Arising</u>	<u>Update</u>
Minute 50 12 <sup>th</sup> Jan 2023 Matters Arising	It was noted that the Violence and Vulnerability Action Plan needed further work before completion and dissemination.	The VVAP will be covered in the SBPB Agenda and disseminated via the minutes of the Board.
Minute 52 12 <sup>th</sup> Jan 2023 Crime Performance Dashboard	It was noted that the police had forwarded a public attitude survey the day prior to the meeting and that this document would be disseminated with the minutes	Superintendent Luke Baldock has this information which is not publicly available, however information will be provided to SBP Full Members.
Minute 52 12 <sup>th</sup> Jan 2023 Crime Performance Dashboard	The Chairman of the Public Protection and Enforcement Committee reminded the police that the Council had a statutory duty to scrutinise the police and MOPAC. He expressed concern that there was not a readily available pack of data that could be used as a basis for scrutiny and asked that the police provide some useful data that could be used by the PP&E PDS Committee going forward.	The parameters have now been agreed with officers and full update will be provided at the next PPE PDS. This will also inform an ongoing data pack to demonstrate implementation of the new Safer Bromley Partnership Strategy 2024.  The London Heads of Community Safety (LHoCS) and the Mayor's Office of Policing & Crime (MOPAC) are currently devising a standard data offering for all BCUs and thus LAs. LBB officers attend these meetings.
Minute 52 12 <sup>th</sup> Jan 2023 Crime Performance Dashboard	The Assistant Director for Housing said that she just come away from a 'MACE' meeting which had been discussing the issue of crime and how it affected young people. She said that the Chairman of the Bromley Children's Safeguarding Board was keen for that Board to link up with the Safer Bromley Partnership Board.	The Joint Chair of the SBPB now attends the Bromley Children's Safeguarding Board and vice versa.
Minute 52 12 <sup>th</sup> Jan 2023 Crime Performance Dashboard	Cllr Jeal raised the issue of questionable police hires and police officers on restricted duties. He asked what was being done to provide some assurance to the public.	In line with the METs Turnaround Plan they are currently undergoing a significant re-vetting process to identify any undetected wrongdoing and reviewing vetting on entering the organisation.
Minute 53	The DHR reviews would be disseminated in due course.	There are three DHRs in progress, with estimated completion dates

<p>12<sup>th</sup> Jan 2023 Progress against the current SBP Strategy.</p>		<p>likely to be November 2023.</p>
<p>Minute 53 12<sup>th</sup> Jan 2023 Progress against the current SBP Strategy</p>	<p>Concern was expressed regarding the lack of a full time MARAC Coordinator. It was indicated that resource was been sought to try and resolve this issue.</p>	<p>Yes – An agency Community Safety Project Co-ordinator has been appointed and started working on the MARAC workstream and other Community Safety duties</p>
<p>Minute 58 12<sup>th</sup> Jan 2023 AOB</p>	<p>The Chairman of the Public Protection and Enforcement Committee said that the deaths of road users were now in the region of 3800 per year. In his view that would constitute a 'high harm a crime.' He expressed the view that a letter should be written to MOPAC saying that police officers were required to patrol the streets and roads to deal with speeding.</p>	<p>Outstanding pending further discussion with Police to ascertain the best course of action, and any opportunity for local action.</p>